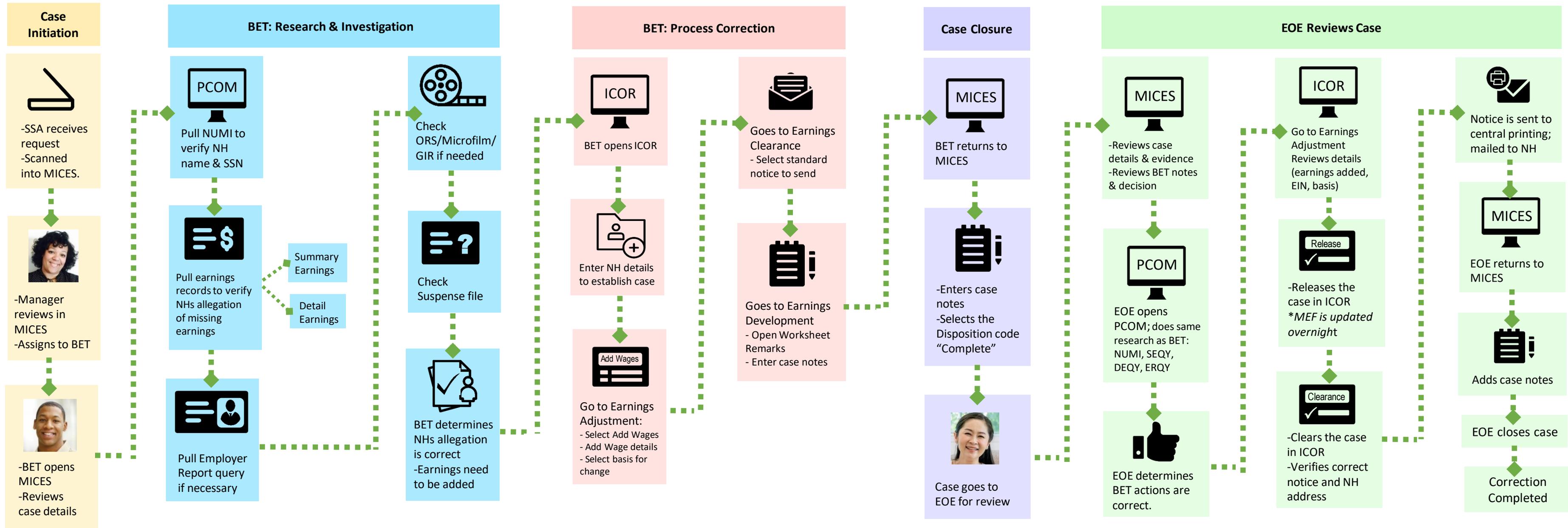


# Happy Path: Earnings Corrections Process for Benefit & Earnings Technician (BET) and Earnings Operations Expert (EOE)

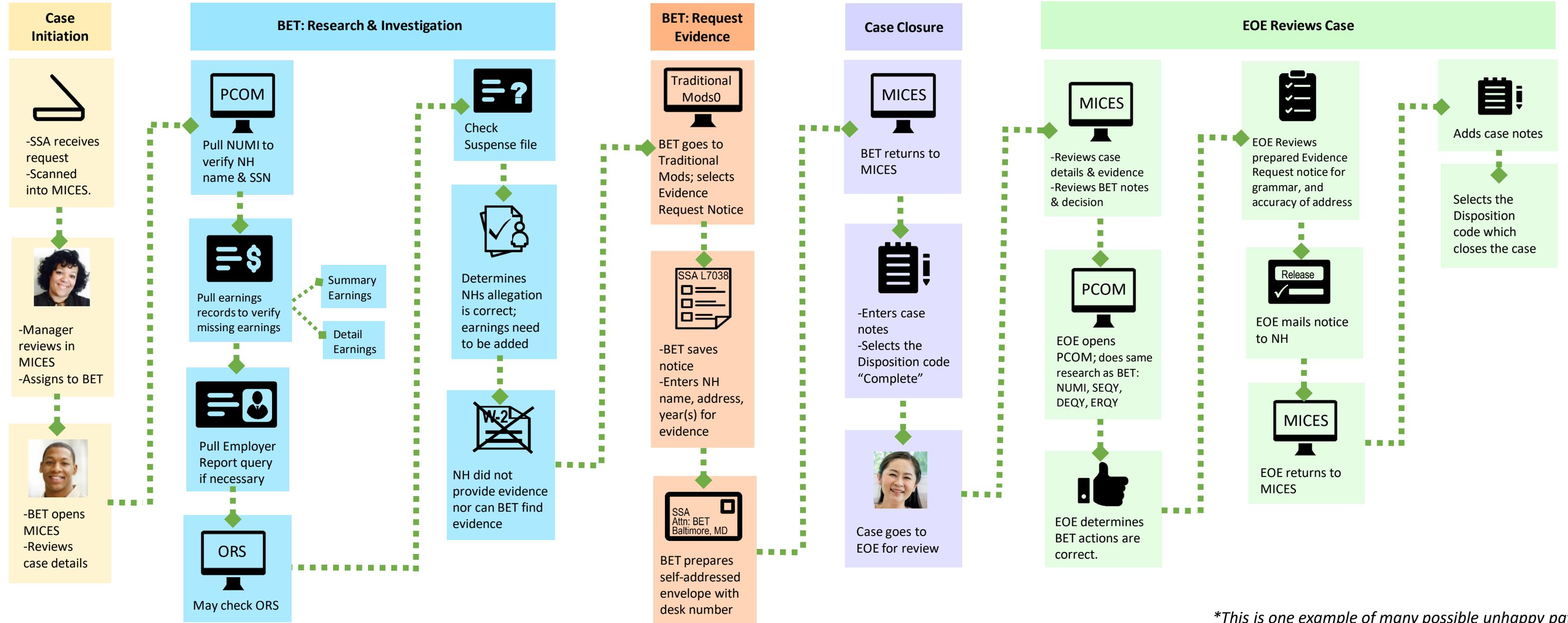
Happy Path Scenario: Number Holder mailed in SSA-7008 Request for Correction of Earnings Record for the year 2000. Number Holder included a W2 as evidence.\*



\*This is one example of many possible happy path scenarios

# Unhappy Path: Earnings Corrections Process for Benefit & Earnings Technician (BET) and Earnings Operations Expert (EOE)

Unhappy Path Scenario: Number Holder mailed in SSA-7008 Request for Correction of Earnings Record for the year 2008 for missing earning. NH provided name of employer but did not include evidence.\*



*\*This is one example of many possible unhappy path scenarios*